

MASTER SERVICES AGREEMENT

SERVICE DESCRIPTION



SERVICE DESCRIPTION: ENDLESS TEAM PLANS

DESCRIPTION

Endless Team Plans allows you to give each of your team Endless New Zealand Mobile Data, Talk & Txt for a fixed monthly price with the ability to mix and match plans to suit your business needs. Endless Team Plan works for teams of 5 or more.

OPTIONS, INCLUSIONS, AND ADD-ONS

OPTIONS		
Component	Endless Teams Plan Large	One Team Plan™
Max Speed Data	40GB	Unlimited
Endless Data	✓	N/A
Unlimited Talk & TXTs to standard NZ and Australia numbers	✓	✓
250 mins & 50 TXTs to international destinations	X	✓
5G access included	✓	✓
Open Term & Rebated plans (Bronze, Silver, Gold) options	✓	✓
INCLUSIONS		
Hotspot on at no additional cost		
5G included at no additional cost for a limited time		
Local number on Mobile which allows customers to call for the price of a standard landline call		
Device contributions can be pooled upon request at the time of sign-up		
ADD-ONS		
Roaming to over 100 international destinations for \$6.96 a day (excl. GST)		
Purchase of Mobile Devices on Interest Free		
Office phone functionality purchasing One Business Mobile for \$15 a month (excl. GST)		
Cover the cost of your replacing or repairing your mobile if it's lost, stolen and if it's damaged by Adding Phone Insure		
International Calling Add-ons are available to purchase including: International Favourites TALKnTXT, Asia TALKnTXT and International TXT		
Max Speed Data Top ups of 1GB and 5GB are available to be purchased for Endless Team Plan Large		

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SERVICE CONDITIONS

- Endless Team Plans Terms and Conditions for open term plans can be found at one.nz/legal/terms-conditions/business-team-plan/
- Endless Team Plans Terms and Conditions for 24 month term plans can be found at one.nz/legal/terms-conditions/business-team-plan-24-month/
- If you have any add-ons or discounts on your existing plan/account, they won't be applied to new plan.
- Data speed reduced to a maximum of 1.2Mbps after max speed limit is hit on Endless Team Plan Large. Max SD streaming at all times.
- Video streaming quality is optimised to a max SD quality at all times
- Unlimited voice calls & TXT to standard NZ & Aus numbers (i.e. no shortcodes or MMS/PXT).
- Fair use policy applies for Unlimited data on One Team Plan™
- Video calls (excluding video calling apps and other data-based video calling services) may incur additional charges. Android to Android video calls using video telephony (excluding video calling apps) may incur a per-minute charge.
- To be eligible for Endless Team Plans, there must be a minimum of 5 connections, on one customer account. Endless Team Plans are not available as standalone plans.
- With your Hotspot, you can use your data allocation for other devices. Speed restrictions and video optimisation apply in accordance with your plan. Your Hotspot add on use will count towards your plan usage of max speed data before speed restrictions are applied. Hotspot capable device required.
- Your calls will be charged per minute, rounded up to the closest full minute.
- If you use a Local Number on Mobile - some services, such as fax and broadband, cannot be added or transferred to this number.
- 5G is included in all One NZ plans at no extra cost for a limited time.
- A daily Roaming fee applies for each day you talk, send TXTs or use data (from your plan inclusions or usual rates) in a Daily Roaming country (valid until midnight NZ time) up to 90 consecutive days. Usual plan charges apply. If you are not in a Daily roaming country other rates will apply, see one.nz/business/roaming.
- Any early termination of a Connection on a 24-month term before the end of that term may incur a fee.