

# MASTER SERVICES AGREEMENT

## SERVICE DESCRIPTION



### SERVICE DESCRIPTION: RED SHARE FOR BUSINESS

#### DESCRIPTION

With Red Share for Business, you have one shared plan and a custom-sized pool of data, for your whole team. Centralised data controls and reporting give you complete visibility of individual and team data usage to help monitor and control costs.

Using the My One NZ online tool, you can ensure your business keeps running by setting up an automatic top-up, and if you reach your data pool allowance, you can self manage further top-ups if needed.

All mobile users get unlimited talk and TXTs to standard NZ and Australian numbers, and with a free Local Number on Mobile (LNOM) for each user.

#### OPTIONS, INCLUSIONS, AND ADD-ONS

OPTIONS		
	Smart Phone - Business Connections	Tablet - Business Connections
<b>Red Share for Business Data Plan</b>	Red Share for Business Smartphone - open term	Red Share for Business Tablet - open term
	Red Share for Business Smartphone – 24-month term	Red Share for Business Tablet - 24-month term
INCLUSIONS		
<b>My One NZ</b>	<ul style="list-style-type: none"> <li>• Change the size of your data pool as needed</li> <li>• Set your automatic top-up and queue further manual top-ups</li> <li>• Set and change data profiles for each staff member</li> <li>• Block and unblock a team member's data</li> <li>• View near real-time individual and team data usage</li> <li>• Receive a daily email to show high data users</li> </ul>	
<b>Services</b>	Unlimited Talk and TXT to NZ and Australia	
	Minute plus Minute charging	
	Local Number on Mobile (LNOM)	
ADD-ONS		
<b>Additional Data</b>	<b>Automatic</b> - Only one automatic top-up is applied per month if needed Only pay for an automatic top-up if you use it, and any remaining top-up data will roll over to the next billing month.	
	<b>Manual</b> - buy more data through the My One NZ portal.	
<b>Roaming</b>	Daily Roaming is enabled on all Red Share for Business connections.	
	A customer who is in a Daily Roaming Destination and has <b>paid the Daily Roaming fee</b> can use data from their Sharing Group's Red Share for Business Data Plan, and <b>voice and TXT</b> from their Red Share for	A customer who is in a Daily Roaming Destination and has paid the <b>Daily Roaming fee</b> can use data from their Sharing Group's Red Share for Business Data Plan.

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Business Smartphone Connection.
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### SERVICE CONDITIONS

- A daily Roaming fee applies for each day you talk, send TXTs or use data (from your plan inclusions or usual rates) in a Daily Roaming country (valid until midnight NZ time) up to 90 consecutive days. Usual plan charges apply. If you are not in a Daily roaming country other rates will apply, see <https://www.one.nz/business/roaming>.
- Unlimited voice calls & TXT to standard NZ & Aus numbers (i.e. no shortcodes or MMS/PXT).
- Video calls (excluding video calling apps and other data-based video calling services) may incur additional charges. Android to Android video calls using video telephony (excluding video calling apps) may incur a per-minute charge.
- Unlimited Talk and TXT is not for multiple simultaneous calling, re-supply, call centre usage, telemarketing, bulk messaging, application-to-person communication, continuously call forwarding, auto-dialing, machine to machine communication (including by using your SIM card in any other device), Cellular Trunking Units (CTUs), or any other activity that One New Zealand considers to be non- standard usage.
- Your calls will be charged per minute, rounded up to the closest full minute.
- If you use a Local Number on Mobile - some services, such as fax and broadband, cannot be added or transferred to this number.
- Red Share for Business requires a Red Share for Business plan and one or more Red Share for Business connections, with at least one smartphone connection. These are not available as stand- alone plans. Only Red Share for Business connections are able to share data from the Red Share for Business plan.
- Red Share for Business connections use the shared data allocation on a first-come, first-served basis.
- We recommend your Red Share for Business plan has at least two customer administrators. Only an administrator can view current data consumption (per connection) and purchase additional data if the data allowance is exhausted.
- You must commit to a minimum amount of data per connection per month.
- Your Red Share for Business data pool will automatically adjust to meet the minimum data commitment per connection in the data pool if you add connections.
- Any unused data allowance within a Data Plan will not be carried forward to the following month (with the exception of data added through an automatic or manual data top-up that is not consumed in that month).
- If a Data Plan is terminated or disconnected, all Connections in the Sharing Group must be migrated to new Pricing Plans or they will also be terminated or disconnected. Connections on a 24-month term that have not reached the end of their term, but are migrated to new Pricing Plans on the termination of a Data Plan, may incur a fee.
- 5G is included in all One New Zealand plans at no extra cost for a limited time.