

# Application for ConferLink Phone



Please complete and email to Vodafone customer service at [conferlink@vodafone.com](mailto:conferlink@vodafone.com)

Are you an existing customer?

Yes ↓

No →

Please complete an application for service form

Account name

Account number

Billing address

Summary reports: Additional charges apply as per the ConferLink Phone pricing schedule

Frequency

Weekly

Monthly

Email address

## 1 ConferLink Phone terms and conditions

- Charges for ConferLink Phone ("Service") are the charges set out in the ConferLink Phone standard pricing schedule attached as Appendix A, unless the parties agree otherwise in writing.
- Your use of ConferLink Phone is your responsibility and at your own risk. You are responsible for keeping confidential any PINs issued by Vodafone as part of the service. Vodafone is not liable for loss or damage that you or anyone else suffers as a result of you disclosing your account number and/or PIN(s).
- Vodafone does not guarantee the privacy or confidentiality of any content, which you post or make available through use of the Service ("Content"). Vodafone excludes all liability for any loss or damage you suffer as a result of unauthorised third parties accessing any content. You hereby release Vodafone from any and all liability for claims related to content as well as claims related to the security or level of privacy provided by ConferLink Phone. Vodafone is not responsible for any of your content.
- You agree to indemnify and hold Vodafone harmless from and against any and all claims, damages, loss, liability or expenses arising out of or in connection with any communications generated by you or Content posted by you using the Service.
- You acknowledge and agree that Vodafone, and third parties involved in providing the service, may monitor usage of the service for system performance and customer satisfaction purposes.

## 2 Authority

I have reviewed the information on this form and hereby confirm it is accurate. I acknowledge that, subject to Vodafone's acceptance of my application, the supply of the service will be governed by the terms and conditions contained in this application for service and our standard terms and conditions.

To be completed by customer

Name of company

Contact name

Contact phone

Contact fax

Contact email

Signature

Date

To be completed by Vodafone

Vodafone contact

Vodafone contact number

Vodafone contact email

Signature

Date

## 3 OFFICE USE ONLY

CID number

Clarify account number

Registration date

Host passcode

Guest passcode

# Appendix A: ConferLink Phone pricing schedule



## Conference Charging

Conference call charges comprise two components:

- Access into the conference bridge
- Bridging to link the participants (host and guests) together for satisfaction purposes

## Access charges into the conference bridge

### TollFree Access:

- Participants **will not** incur charges to access the conference bridge if they dial one of the ConferLink Phone TollFree numbers listed below.

### Metered access:

- Participants dialling the metered access number +64 9 977 2493 incur direct dial or mobile calling charges for as long as they remain connected to the conference bridge.

## Bridging charges

Call scenario	ConferLink Phone number	Participant access	Bridging charges
Calls to NZ TollFree from NZ land line	0508 552 211 TollFree	No charge	\$0.48
Metered access for callers from overseas or from mobile phones*	+64 9 977 2493	Call charges apply	\$0.48
Calls to Australia TollFree	1800 150 421 TollFree	No charge	\$1.75

## Bridging charging rules

- Bridging charging commences at the moment the host and at least one guest are connected into the conference.
- Bridging charges are charged per participant on a per minute basis.
- Call durations are rounded up to the nearest minute.
- Bridging charges for each individual participant cease when they disconnect from the conference.

## Additional charges

Service	Charge
<b>RingBack</b> The host can request a ringback advising the cost of a recent ConferLink Phone conference (Dial Customer Service on 0508 555 500)	\$2.00 per call
<b>Summary report</b> The host can request a weekly or monthly emailed report, summarising the ConferLink Phone conferences and costs for the preceding period (Requested by completing the relevant section on the ConferLink Phone application form)	\$5.00 per faxed report

## Terms and conditions

GST is payable in addition to the above rates and charges. Calls are rounded up to the nearest minute.